

Vision

Seamless integration into the community, regardless.

Mission

Innovative services that enable and empower people and communities.

Objectives

Capability

Supporting independence of communities

Existing services are efficient, effective, and managed to quality standards

Service innovation, funding and partnership opportunities are pursued to extend client services

Providing a flexible and responsive needs-based service

Communication

Sharing the value of service

Raise awareness in who we are, the services we deliver, and our value to community

Engage with our workforce, customers, and communities

Advocate for the need and value of our communities by influencing decision makers

Vitality

Health of the Organisation

Strengthen our workforce capability, capacity, and contribution

Comprehensive governance framework enhanced and maintained

Enhance internal systems and processes to support efficiency and effectiveness

Aspirations

Recognised for our value and service to communities

Culture and behaviours that care for the individual

Highly functioning management and governance culture

Diversified sustainable revenue

Making a positive difference

Values

RESPONSIVE • EMPOWERING • TRUSTWORTHY • HUMAN